AHARO HAWAII Health Centers
Value-added Services Survey

Community Health Centers often provide value-added services that private doctor practices do not, for example, care enabling services. Another key value-added service is extended hours. As a part of our new AHARO Hawaii/Health Plan partnership, we are seeking to identify services we will offer the Health Plan that might go beyond the norm offered by private practices. Please complete the following survey to help us identify these services.

Move your curser to the appropriate boxes to type your responses. Boxes will expand as needed as you type. To add a new row, place your curser in the bottom right cell and hit the TAB KEY.

1. Health Center Name

2. Health Center Data
Provide the following information for <u>calendar year 2016</u> based on your UDS data:

# Total Patients	
# Medicaid Patients	
# Total Encounters	

3. Expanded Access
In the space below list your certified primary care sites and days/hours they are open.

Primary Care Site Name & Location	Days & Hours Open

4. Scope of Service
Using your HRSA Scope of Service, please list all services you provide that are factored into your PPS cost rate calculation (or you may attach your HRSA scope description.)
If entering services, type one service per box below.

5. <u>Non-PPS Services</u>

List all services you provide that are not factored into your PPS cost rate calculation.
(Type one service per box below.)

6. <u>Enabling Services</u>

Please list all care enabling services you provide and indicate whether you code and track them.

Care Enabling Service	Code and track (type YES or NO below)

7. Patient Satisfaction

Please indicate if you survey patient satisfaction and how. *(Box will expand as you type.)*

8. Other

Please list any other services you offer not listed above that provides benefits to patients that also might be considered a value-added service by Health Plan partners. *(Box will expand as you type.)*