

ACCOUNTABLE CARE PROJECT METRICS

Target Outcome Goals

Provider:

Effective Date:

The Provider is responsible for developing and implementing interventions for Health Plan assigned members, as appropriate, to best achieve the desired outcome goals described below.

Measure	Numerator	Denominator	Outcome Goal	Data Source
A. Population Management - Applies to all CHC/Provider assigned Health Plan patients				
1. Manage inpatient care transitions	Number of unique members who were followed by the PCP/specialist or an appropriate provider in an outpatient setting within 7 calendar days following hospital discharge	For all assigned members, the total number hospitalized for a primary diagnosis that is not surgical, non-obstetric, and non-behavioral health	Increase rate by _____% from baseline	Health Plan claims
2. Decrease ED utilization rate	Total number of hospital based ED visits by members assigned to CHC during reporting period	For assigned members, total member months with Health Plan	Decrease rate by _____% from baseline	Health Plan claims
3. Reduce utilization of ED services by high utilizers	Health Plan members who incurred 3+ ED visits during reporting period (per quarter; 6+ ED visits per year)	Total number of Health Plan members with at least 1 visit to a hospital based emergency department.	Decrease rate by _____% from baseline	Health Plan claims
4. Decrease inappropriate ED utilization (decrease low complexity ED services)	Health Plan members assigned to CHC who incurred a low complexity ED visit	Total number of hospital based emergency department encounters by all CHC-assigned Health Plan members.	Decrease rate by _____% from baseline	Health Plan claims
6. Increase advance directives among Health Plan patients age 50 years and older	Health Plan members assigned to CHC who meet criteria	All CHC-assigned Health Plan members who meet criteria	Increase rate by _____% from baseline	Provider/CHC
B. Manage High Risk Cohort – Non-pregnant adults with Diabetes and/or Cardiovascular Disease				

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1. Close and complete care opportunities <i>Hba1c Screening</i> <i>Dilated Eye Exam</i> <i>Colorectal Cancer Screening</i> <i>Breast Cancer Screening</i> <i>Cervical Cancer Screening</i>	Per HEDIS specifications	Per HEDIS specifications	_____ % improvement from baseline	Provider/CHC
2. Track and monitor adverse events <i>ED visits</i> <i>Inpatient Admissions</i>	The number of patients who had a hospital based ED visit or an inpatient admission in any 6 month continuous period within the measurement period (i.e., baseline or performance period).	The number of patients identified in the cohort.	_____ % improvement from baseline	Health Plan claims
3. Improve medication adherence (Diabetes Mellitus and 18 medication possession ratio (MPR) for chronic medications)	Measures will be defined using Pharmacy Quality Alliance (PQA) specifications	Measures will be defined using Pharmacy Quality Alliance (PQA) specifications	Increase rate by _____ % from baseline	Health Plan claims

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<i>Diabetes All Class</i>				
<i>Statins</i>				
<i>RAS Antagonists</i>				

CHC/Provider Representative: _____ Date: _____